

## JK0-802<sup>Q&As</sup>

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**QUESTION 1****SIMULATION**

A Windows 7 machine appears to have a failure. Every time it is rebooted, the message "BOOTMGR is missing" appears. You have previously inserted a Windows 7 installation DVD into the DVD-ROM. Please repair this failure without overwriting the customers\\' local user profiles.

Instructions:

Launch the simulation to repair the failure

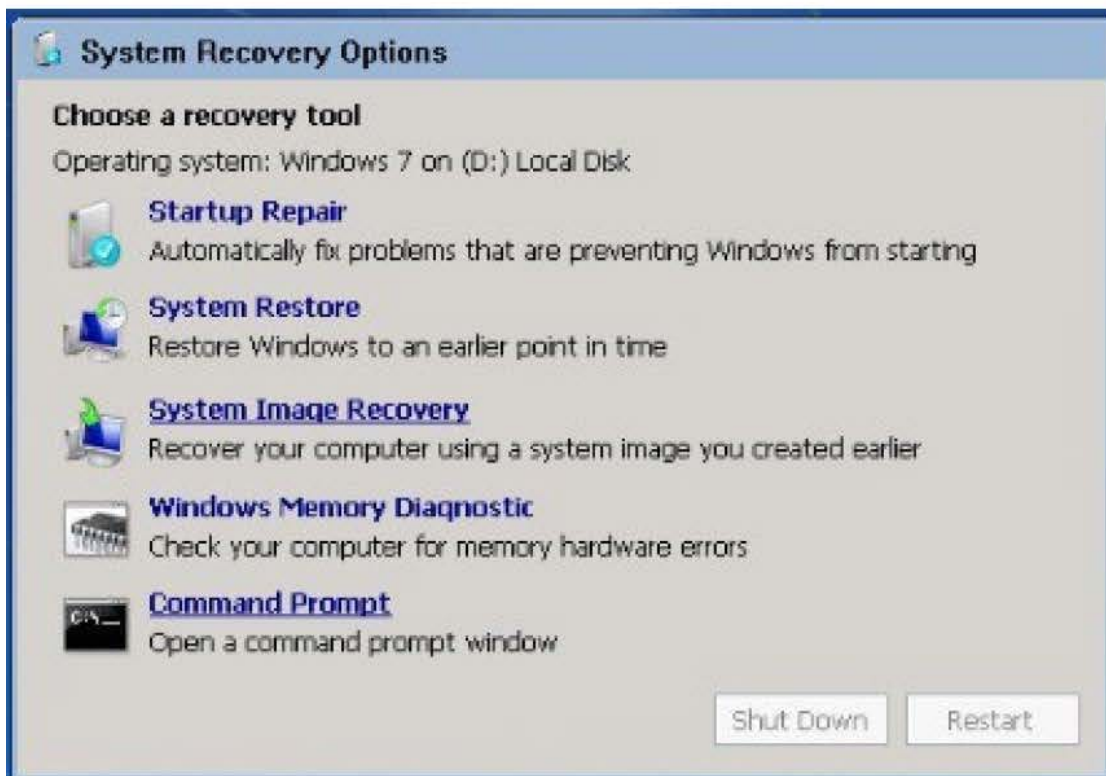
Type Help in command line to show list of available commands

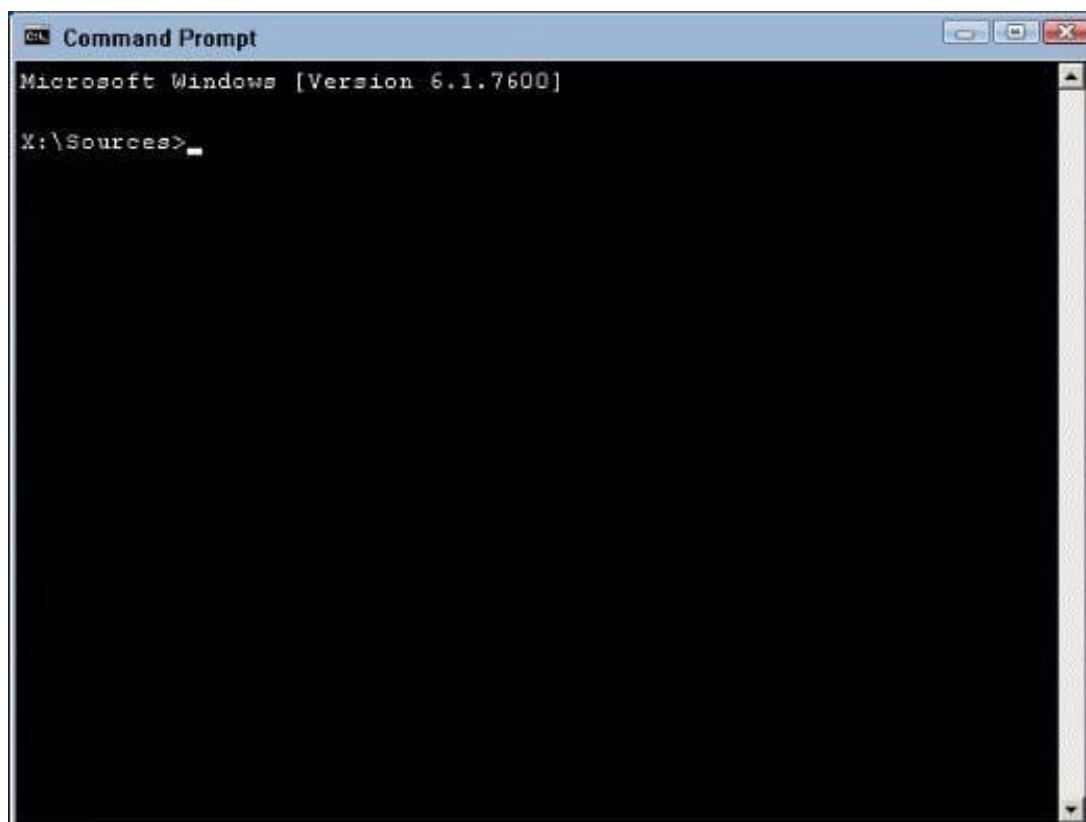
When you have completed the simulation, please select the done button.



Correct Answer:

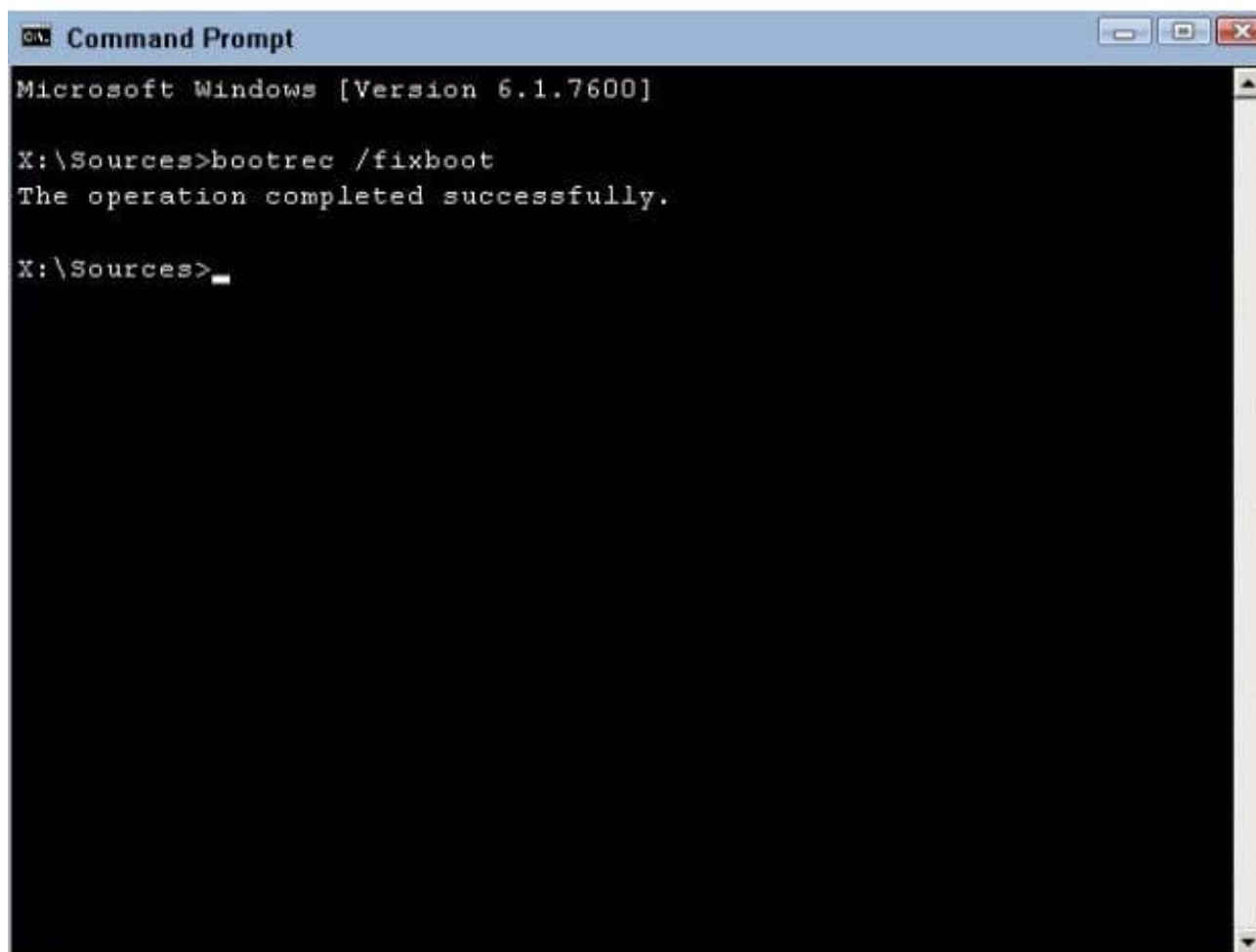
Explanation: Please check the below images for detailed steps to do:





```
Command Prompt
Microsoft Windows [Version 6.1.7600]

X:\Sources>
```



```
Command Prompt
Microsoft Windows [Version 6.1.7600]

X:\Sources>bootrec /fixboot
The operation completed successfully.

X:\Sources>
```

## QUESTION 2

A user states they constantly get pop-ups on their workstations asking them to buy a product. Which of the following is this known as?

- A. Shoulder surfing
- B. Phishing
- C. Social engineering
- D. Malware

Correct Answer: D

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## QUESTION 3

A technician just finished replacing the system board of a user's laptop. Now, every time the unit attempts to boot into Windows 7, the laptop goes through an automatic restart midway through the OS boot screen process. Which of the following MOST likely needs to be fixed?

- A. The optical drive needs to be moved lower in the boot process, below the hard disk.
- B. The BIOS version on the motherboard is stock, and needs to be updated to the latest release.
- C. The technician forgot to enable the SATA controller in the BIOS.
- D. The hard drive operation setting in BIOS needs to be changed from AHCI to IDE.

Correct Answer: D

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## QUESTION 4

Which of the following is an example of client-side virtualization?

- A. Compatibility mode on a program icon properties menu
- B. Running a DOS application on a Windows 7 32-bit operating system
- C. Cloud hosted office applications
- D. XP mode running in Windows 7 64-bit operating system

Correct Answer: D

Reference: <http://windows.microsoft.com/en-us/windows7/install-and-use-windows-xp-mode-in-windows-7>

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## QUESTION 5

Which of the following would be the BEST way to combat social engineering?

- A. User education
- B. Deny social networks through the firewall
- C. Badges
- D. Strong password usage

Correct Answer: A

Reference: <http://searchsecurity.techtarget.com/magazineContent/Gaining-awareness-to-prevent-social-engineering-techniques-attacks>

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