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QUESTION 1

After loading a new operating system, which of the following accounts is MOST often changed for security purposes?

A. Standard User

B. Power User

C. Guest

D. System

Correct Answer: C

QUESTION 2

A user receives an unsolicited email stating that they need to follow a link to change their username and password because their bank account has been compromised. Of which of the following is this an example?

A. SPAM

B. Spyware

C. Phishing

D. Malware

Correct Answer: C

QUESTION 3

Which of the following methods provides digital security?

A. Mantrap

B. Biometrics

C. Firewall

D. Bollards

Correct Answer: C

QUESTION 4

A customer is not able to connect to any websites. Which of the following commands should a technician run FIRST to identify the issue?

A. NETSTAT

B. NET SHOW

C. IPCONFIG

D. TRACERT

Correct Answer: C

Reference: http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en- us/ipconfig.mspx?mfr=true

QUESTION 5

A user states they constantly get pop-ups on their workstations asking them to buy a product. Which of the following is this known as?

A. Shoulder surfing

B. Phishing

C. Social engineering

D. Malware

Correct Answer: D

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