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QUESTION 1

A user is reporting that they cannot connect to the wireless network from their office but they were able to connect yesterday. Which of the following would be the MOST likely reason?

- A. Radio switch on laptop is enabled
- B. Radio switch on laptop is disabled
- C. Channel interference
- D. User is too far away from the access point

Correct Answer: B

Reference: <http://en.kioskea.net/forum/affich-130312-wifi-radio-disabled-of-my-laptop-how-turn-on>

QUESTION 2

When using a PC on a Windows Domain, which of the following is the MOST critical service when connecting to multiple file, print, and email servers?

- A. Internet Connection Sharing Service
- B. Windows Firewall Service
- C. Computer Browser Service
- D. DNS Service

Correct Answer: D

QUESTION 3

Which of the following tools and test equipment is routinely magnetized and should be used with caution around magnetic media?

- A. Screwdrivers
- B. Power supply testers
- C. Cable testers
- D. Pliers

Correct Answer: A

Reference: <http://www.chabotcollege.edu/faculty/netacad/prot/ITE/course/module2/2.2.4.3/2.2.4.3.html>

QUESTION 4

Which of the following should a technician implement to prevent external contractors from physically plugging devices into the company's network jacks unless such jacks are designated for guest use?

- A. Disable DHCP and assign a static IP address to each network device physically connected to the network.
- B. Enable MAC address filtering across all network jacks and record the MAC address of guest devices.
- C. Disable all switch ports when they are not utilized and enable them on an as needed basis.
- D. Place guest network jacks in public areas and all other jacks in secure areas as needed.

Correct Answer: C

QUESTION 5

A user reports that the power LED light flickers orange when the laptop is plugged in. Which of the following should the technician do FIRST?

- A. Reseat the battery.
- B. Place the laptop on the docking station.
- C. Check the power options in Control Panel.
- D. Restart the laptop.

Correct Answer: A

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