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QUESTION 1

Which of the following does a technician need to do before giving a PC, which has been confiscated for prohibited activity, to another department?

A. Identify prohibited activity on PC

B. Document change of custody

C. Report prohibited activity

D. Preserve data

Correct Answer: B

QUESTION 2

Which of the following cable types is MOST often found in Plain Old Telephone Service (POTS)?

A. RG-6

B. CAT3

C. RG-59

D. Multi-mode

Correct Answer: B

QUESTION 3

A CAD/CAM user requires faster onscreen refresh rates.

Which of the following slots allows for faster graphic performance?

A. AGP

B. AGP x8

C. PCIe

D. PCI

Correct Answer: C

QUESTION 4

Which of the following printer types needs to have toner replaced as part of the normal maintenance cycle?

A. Inkjet

B. Thermal

C. Impact

D. Laser

Correct Answer: D

QUESTION 5

After installing a new serial port card in a computer, the communication parameters need to be configured.

Which of the following is the MOST common communication configuration for a serial port?

A. Eight data bits, even parity, two stop bits

B. Seven data bits, no parity, one stop bit

C. Eight data bits, no parity, one stop bit

D. Seven data bits, even parity, one stop bit

Correct Answer: C

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