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## QUESTION 1

Which of the following statements about a BAM is correct?

- A. The BAM is concerned with who carries out the activities.
- B. The BAM is concerned with where activities are carried out.
- C. There will be one BAM for each business perspective.
- D. The BAM is an AS-IS model of the real world.

Correct Answer: C

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## QUESTION 2

When analysing stakeholders, it is useful to produce a stakeholder analysis grid. What is depicted on the axes of this grid?

- A. Objectives and interests.
- B. Power and influence.
- C. Perspectives and impacts.
- D. Power and interest.

Correct Answer: D

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## QUESTION 3

Which of the following investigation techniques involves following a user for one or two days in order to find out what a particular job entails?

- A. Scenario analysis.
- B. Protocol analysis.
- C. Shadowing.
- D. Activity sampling.

Correct Answer: C

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## QUESTION 4

Every night, at midnight, a system automatically raises invoices for customers that have placed orders that day. The invoice is sent electronically by email to customers. What is the event that triggers the production of invoices?

- A. Midnight on the system clock.
- B. The receipt of an order from a customer.
- C. The email system.
- D. The batch invoice production job.

Correct Answer: A

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## QUESTION 5

An entity type is a template for its entity occurrences. Which of the following is a template for objects?

- A. A class.
- B. A use case.
- C. An operation
- D. An actor.

Correct Answer: A

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