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QUESTION 1

A strategy to communicate change to an organization\\\'s information management systems or processes should (Choose 2)

A. Identify and segment audience groups.

B. Select preferred senders of the communication.

C. Send the same message to everyone.

D. Define one channel for communication.

Correct Answer: AB

QUESTION 2

The purpose of conducting a knowledge audit is to (Choose 2)

A. Identify knowledge assets, resources, and locations,

B. Resolve organizational and cultural knowledge issues,

C. Develop enhanced knowledge management solutions,

D. Determine the organization\\\'s knowledge needs.

Correct Answer: AD

QUESTION 3

An enterprise search tool with phonetic search functionality may include results for misspelled words that

A. Sound similar to the search keyword or term.

B. Are synonyms of the search keyword or term.

C. Have an abbreviation similar to the search keyword or term.

D. Contain the same root as the search keyword or term.

Correct Answer: A

QUESTION 4

The following factors should be considered when retaining or archiving electronic information for an extended period of time. (Choose 2)

A. Operating system obsolescence

B. Degradation of storage media

C. 24/7 user support

D. Changes in backup frequency

Correct Answer: AB

QUESTION 5

The ability to identify and document the lineage of each requirement, including its derivation. allocation, and relationship to other requirements is known as requirements

A. Validation

B. Management

C. Verification

D. Traceability

Correct Answer: D

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