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QUESTION 1

The DMAIC approach to problem solving stands for Define, _____, Analyze, Improve and Control.

- A. Manage
- B. Measure
- C. Memorize
- D. Manipulate

Correct Answer: B

QUESTION 2

Lean Principles defines for us seven specific areas where _____ typically exists in our processes.

- A. Waste
- B. Excess inventory
- C. Variation
- D. Data error

Correct Answer: A

QUESTION 3

Cycle Time, Defects, Scrap Cost and Safety are examples of business metrics or commonly referred to as which of the following?

- A. Defects per Unit
- B. Key Performance Indicators
- C. Impediments to Flow
- D. Hidden Costs

Correct Answer: B

QUESTION 4

Y, the output of a process, is the _____ variable while Xn, the various inputs to a process, are the _____ variables.

- A. Independent, dependent
- B. Individual, multiple
- C. Sole, multiple
- D. Dependent, independent

Correct Answer: D

QUESTION 5

Upon completion of a project a Belt must complete the _____ then transfer responsibility for this to the Process Owner.

- A. Final Process Map
- B. Project Timesheet
- C. Team Briefing Paper
- D. Documentation Plan

Correct Answer: D

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