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QUESTION 1

One of the primary objectives of constructing an X-Y Diagram is to separate the vital few X's from the trivial many X's.

- A. True
- B. False

Correct Answer: A

QUESTION 2

As we begin to describe the things occurring with our process through a Process Map we begin to see some steps that are NVA which stands for _____.

- A. Non-value add
- B. No violation allowed
- C. Non-value actions
- D. Next vehicle action

Correct Answer: A

QUESTION 3

The DMAIC approach to problem solving stands for Define, Measure, Analyze, _____ and Control.

- A. Improve
- B. Identify
- C. Itemize
- D. Initiate

Correct Answer: A

Reference: <http://asq.org/learn-about-quality/six-sigma/overview/dmaic.html>

QUESTION 4

The temperature of a liquid is being measured by a line operator. Which is least likely to be influenced by the instrument?

- A. Recording the measurement
- B. Actual temperature of the liquid
- C. Calibration of the instrument
- D. Reading of the instrument

Correct Answer: A

QUESTION 5

As we conceive and define a LSS project one of the overriding things we hope to accomplish is to reduce the _____.

- A. Work force
- B. Number of process steps
- C. Inventory
- D. Cost of Poor Quality

Correct Answer: D

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