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QUESTION 1

To minimize waste through the application of Lean Principles we do which of the following?

- A. Collect sample data
- B. Keep the work area clean and organized
- C. Calibrate our measurement tools
- D. Survey the customer

Correct Answer: B

QUESTION 2

To reduce the people or operator introduced defects into a process it is best if a Belt can design and implement a means of _____ into the process.

- A. Measurement automation
- B. Operator alertness
- C. Full Automation
- D. Constant supervision

Correct Answer: C

QUESTION 3

When we create a Process Map and want to depict an action step in the process we would use the _____ symbol.

- A. Diamond
- B. Circle
- C. Ellipse
- D. Rectangle

Correct Answer: D

QUESTION 4

The following Business Case is constructed properly.

“During 2009 the commercial loan division experienced a 2.7% default rate versus a target of less than .5%

. This costs the bank in excess of \$250,000 quarterly.”

A. True

B. False

Correct Answer: A

QUESTION 5

A Belt has determined that the way a printed circuit board is soldered can reduce network by 20% thereby improving the RTY. According to Cost of Poor (COPQ) definitions RTY improvement would be considered _____.

A. Hard savings

B. Downsizing savings

C. Soft savings

D. Median savings

Correct Answer: A

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