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QUESTION 1

The following Business Case is constructed properly.

"In business unit A there are too many flashlight returns and flashlight sales have decreased by 25 percent."

- A. True
- B. False

Correct Answer: B

QUESTION 2

When creating a Cause and Effect Diagram the team needs to continually broaden their view as well as drill down until they identify all the potential _____ impacting their process.

- A. Line operators
- B. Root Causes
- C. Inventory issues
- D. Customer requests

Correct Answer: B

QUESTION 3

The actual experimental response data varied somewhat from what a Belt had predicted them to be. This is the result of which of these?

- A. Inefficiency of estimates
- B. Residuals
- C. Confounded data
- D. Gap Analysis

Correct Answer: B

QUESTION 4

Significant variation in process performance is a consequence of several causes that can be classified using which of the terminologies shown. (Note: There are 2 correct answers).

- A. Common
- B. Random
- C. Uneducated
- D. Special
- E. Vital

Correct Answer: AD

QUESTION 5

Non-parametric testing is done when which of these are applicable? (Note: There are 3 correct answers).

- A. When the traditional t tests don't produce the results we need
- B. A Hypothesis Test for the Median of the population is in question
- C. It does not require data to come from Normally Distributed populations
- D. They look at the Median rather than the Mean of populations
- E. When there are no parameters to measure in the process

Correct Answer: BCD

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