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QUESTION 1

How does HP meet the "everything as a service" demand of rapid urbanization?

- A. with HP STS (Smart Technologies Service)
- B. with HP CSaaS (Cloud Solutions as a Service)
- C. with HP DaaS (Device as a Service)
- D. with HP CPaaS (Computing Power as a Service)

Correct Answer: C

QUESTION 2

What does the HP Image Assistant Gen3 do?

- A. It updates and maintains software and security settings across a fleet of PCs and HP Enterprise printers.
- B. It monitors key processes, alerts both users and IT of any changes, and restarts them automatically.
- C. It helps with real-time malware protection using deep neural nets.
- D. It helps develop and maintain an up-to-date software image that has the latest patches and upgrades.

Correct Answer: D

QUESTION 3

What is the correct response to the following customer question? What does HP Sure Run do for me?

- A. It has the capability to run all your office programs in the cloud to give you more speed on your computer.
- B. It monitors critical processes, alerts users and IT of any changes, and restarts stopped processes automatically. It is designed to keep you safe with little disruption.
- C. It monitors all applications to see if they are running correctly and not consuming too much memory, it also informs IT when you need more cloud storage space.
- D. While carrying your HP EliteBook, it monitors how many steps you take daily to keep you healthy.

Correct Answer: B

QUESTION 4

Which HP security solution is correct to recommend to a mobile customer who works with sensitive information in different and often public locations and wants to prevent visual hacking?

- A. HP Sure Click
- B. HP Biosphere
- C. HP Sure Sense
- D. HP Sure View

Correct Answer: D

QUESTION 5

Why would you recommend HP Installation Services?

A. to ensure the customer receives great service and support for the duration of the device lifecycle, including installation

B. to be able to facilitate the move to Microsoft Windows 10

C. to enable easier implementation of endpoint devices with the latest Microsoft and HP software solution updates already installed

D. to ensure the customer receives user-ready devices at specific locations that includes unpacking, PC setup, and basic configuration

Correct Answer: D

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