

# HP2-H08<sup>Q&As</sup>

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## QUESTION 1

What can you do with an HP MultiBay or Upgrade Bay?

- A. Install an additional hard drive or optical drive.
- B. Install additional RAM memory.
- C. Daisy chain up to two SCSI hard drives.
- D. Install Bluetooth or wireless LAN devices.

Correct Answer: A

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## QUESTION 2

You have been asked to install BIOS updates over the network on all HP clients to reduce the administrative burden. You are using a Microsoft management agent to send the updates. What is the appropriate file to use to update the BIOS over the network?

- A. Bios cab file
- B. ROMPAQ file
- C. HPQflash file
- D. MSConfig file

Correct Answer: C

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## QUESTION 3

What does HP Wireless Assistant enable you to do?

- A. connect to a wireless WAN
- B. manage BIOS information
- C. manage hard drives
- D. manage multiple wireless devices

Correct Answer: A

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## QUESTION 4

Which hardware support service is available as an HP Care Pack Service?

- A. 24-Hour Call to Repair

- B. 4-Hour 24x7 Same Day
- C. 8-Hour Same Business Day
- D. PC Unit Exchange

Correct Answer: A

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## QUESTION 5

Which action should you suggest to a customer before you go onsite to replace an intermittently failing hard drive?

- A. Print all relevant error logs.
- B. Create a user ID.
- C. Back up important data.
- D. Provide the login password.

Correct Answer: C

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