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QUESTION 1

Which function does the Wireless LAN 802.11 n standard provide?

- A. uses the same antenna to receive and transmit simultaneously
- B. operates in the 2.4GHz frequency range only
- C. uses two or more transmitter and receiver antennas
- D. provides more security features than 802.11

Correct Answer: C

QUESTION 2

You have replaced a video adapter in a customer's workstation, but now the network PCI card is no longer recognized by the system. What is the first step you should take to resolve the customer's issue?

- A. Upgrade the firmware.
- B. Replace the network adapter.
- C. Check the network adapter drivers.
- D. Reseat the network adapter.

Correct Answer: D

QUESTION 3

According to HP best practices, where should you verify the service history for a specific computer?

- A. customer-supplied service records
- B. Channel Services Network (CSN)
- C. Microsoft Windows System Information
- D. The Service Media Library (SML)

Correct Answer: B

QUESTION 4

Which statement is true about HP thin clients?

- A. They run Linux operating systems only.

- B. They have no system BIOS.
- C. They use an embedded operating system.
- D. They have no network functionality.

Correct Answer: C

QUESTION 5

You are working on a computer that does not detect any USB devices. You suspect that USB support is not enabled. Where do you verify this setting?

- A. hardware profiles
- B. on the USB device
- C. BIOS setup utility
- D. add/remove hardware option

Correct Answer: C

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