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HP0-M43$^{Q\&As}$

HP Service Manager 9.x Software

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QUESTION 1

Which clients are used to order items from the Service Manager catalog using an Internet browser? (Select two.)

A. Service Manager Eclipse client

B. Service Request Catalog (SRC)

C. Service Manager Self-Service client

D. Service Request client

E. SACM client

Correct Answer: BC

QUESTION 2

When installing Service Manager 9.x, what does the Service Manager Application Server contain?

A. RunTime Engine and configuration files including utilities to connect to the RDBMS

B. Tomcat or another Web Application Server

C. Apache or another Web Server

D. Service Manager applications in the RDBMS

Correct Answer: A

QUESTION 3

Which function of Service Manager controls access to data records and defines create/read/delete/update capabilities for the records to which a user has access?

A. operator records

B. environment records

C. user roles

D. security folders

E. database dictionary

Correct Answer: C

QUESTION 4

You use the System Information record to configure which setting?

A. time zone for all operators

B. password requirement for all operators

C. language displayed for all operators

D. currency displayed for all operators

Correct Answer: B

QUESTION 5

You select an item from the catalog. How is this item referred to in Request Management?

A. request

B. order

C. line item

D. quote

Correct Answer: C

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