

## HP0-M43<sup>Q&As</sup>

HP Service Manager 9.x Software

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**QUESTION 1**

To perform an application upgrade from Service Manager 7.x to Service Manager 9.20, which RTE version must the server be running?

- A. Service Manager 7.00
- B. Service Manager 7.01
- C. Service Manager 7.11
- D. Service Manager 9.20

Correct Answer: D

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**QUESTION 2**

The Web Application Server belongs to which Service Manager application tier?

- A. Server Tier
- B. Web Tier
- C. Client Tier
- D. Database Tier

Correct Answer: B

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**QUESTION 3**

THE HP BTO integration is more robust with the launch of Service Manager 9.2x. Which major integrations were introduced or improved with this release? (Select two.)

- A. introduction of integration with HP Project and Portfolio Management Center
- B. more robust integration with HP Quality Center
- C. tighter integration with HP Asset Manager
- D. introduction of HP Closed Loop Incident Process
- E. integration with UCMDB for multi-company integrations

Correct Answer: DE

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**QUESTION 4**

What designates a global variable?

- A. The variable starts with \$L.
- B. The variable is just defined with \$.
- C. The variable starts with \$G or \$lo.
- D. The variable starts with \$P.

Correct Answer: C

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## QUESTION 5

Which file do you modify to add system-wide parameters to a Windows or UNIX server installation?

- A. sm.opt
- B. sm.log
- C. sm.startup
- D. sm.ini

Correct Answer: D

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