

## HP0-M43<sup>Q&As</sup>

HP Service Manager 9.x Software

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## QUESTION 1

How can the development audit utility be used to move changes from development to production?

- A. by unloading an audit delta
- B. by creating a signature file for all changed records
- C. by assisting the implementer with a manually created list of records to unload
- D. by auditing all files in the system and creating a list of records changed

Correct Answer: A

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## QUESTION 2

Which RDBMSs are supported when Service Manager and the RDBMS both run on Windows? (Select three.)

- A. Microsoft SQL Server
- B. Oracle
- C. MySQL
- D. DB2
- E. SQL Plus
- F. SYBase

Correct Answer: ABD

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## QUESTION 3

When using a custom calendar definition to determine the work schedule, which statement is true about sending alerts and notifications to operators?

- A. Alerts and notifications are sent without regard to operators work shifts.
- B. Alerts and notifications are sent to operators during work shifts defined for that week.
- C. Alerts and notifications are sent to operators only when they are actively logged into Service Manager.
- D. Alerts and notifications are sent to operators during their defined work shifts.

Correct Answer: D

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## QUESTION 4

Which ServiceCenter application release level can be upgraded directly to Service Manager 9.20?

- A. SC 5.0
- B. SC 5.1
- C. SC 6.0
- D. SC 6.2

Correct Answer: D

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## QUESTION 5

Which debugging parameters are typically used to debug performance issues? (Select three.)

- A. RTM:3
- B. sm -debugperformance
- C. sm -rundiagnosics
- D. debugdbquery:999
- E. sqldebug:1
- F. sqltrace:2

Correct Answer: ADE

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