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QUESTION 1

A client wants to use Heroku Connect to sync data bidirectionally between a Salesforce org and a Heroku Postgres database.

In this scenario, which two are advantages to setting a custom External Identifier field in the Heroku Connect mapping? (Choose two.)

- A. External IDs simplify the mapping of polymorphic relationships in the Salesforce org.
- B. External IDs improve speed when inserting multiple related objects.
- C. External IDs prevent the creation of orphaned duplicates in Heroku Postgres.
- D. External IDs are required to enable bidirectional synchronization.

Correct Answer: CD

QUESTION 2

Universal Containers has implemented a Knowledge solution for Agents to provide Field Technicians with information necessary to complete assigned work. Which two capabilities will now be available? (Choose two.)

- A. Attach Knowledge Articles to Work Order Line Items Only.
- B. Manage Attached Articles and Search the Knowledge Base
- C. include Quick Actions and Global Actions in Attached Articles.
- D. Attach Articles to Work Orders and Work Order Line Items.

Correct Answer: BD

QUESTION 3

A client's application needs to run in a European country for data residence purposes. What is a consideration in this scenario?

- A. When a dyno is cycled, its replacement might run in a different region.
- B. European regions are only available for applications running in Private Spaces.
- C. Heroku Postgres backup snapshots and dataclips are always stored in the U.S.
- D. There is no guarantee that a Heroku Postgres database will be created in the same region as the application that provisions it.

Correct Answer: B

<https://devcenter.heroku.com/articles/heroku-postgresql#data-residency>

QUESTION 4

Universal Containers (UC) uses Apache Kafka on Heroku to stream shipment inventory data in real time throughout the world. A Kafka topic is used to send messages with updates on the shipping container GPS coordinates as they are in transit. UC is using a Heroku Kafka basic-0 plan. The topic was provisioned with 8 partitions, 1 week of retention, and no compaction. The keys for the events are being assigned by Heroku Kafka, which means that they will be randomly distributed between the partitions.

UC has a single-dyno consumer application that persists the data to their Enterprise Data Warehouse (EDW). Recently, they've been noticing data loss in the EDW.

What should an Architect with Kafka experience recommend?

- A. Enable compaction on the topic to drop older messages, which will drop older messages with the same key.
- B. Upgrade to a larger Apache Kafka for Heroku plan, which has greater data capacity.
- C. Use Heroku Redis to store message receipt information to account for "at-least" once delivery, which will guarantee that messages are never processed more than once.
- D. Scale up the consumer dynos to match the number of partitions so that there is one process for each partition.

Correct Answer: C

QUESTION 5

Which two conventions of the Heroku platform reflect the Twelve-Factor methodology's recommendation to "execute the app as one or more stateless processes?" (Choose two.)

- A. Log messages from each of an app's dynos are kept separate from each other.
- B. Heroku apps define process types in a Procfile.
- C. A Heroku app's config vars are deleted on deploys and app restarts.
- D. Dynos have an ephemeral filesystem.

Correct Answer: BC

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