

# HEALTH-CLOUD-ACCREDITED- PROFESSIONAL<sup>Q&As</sup>

Salesforce Health Cloud Accredited Professional

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## QUESTION 1

In which three ways does Health Cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health Cloud helps HIS organization achieve HIPAA compliance
- B. Health Cloud is HIPPA certified
- C. Health Cloud is HL7 compliant
- D. Health Cloud is HITRUST certified
- E. Health Cloud is GDPR certified

Correct Answer: ABC

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## QUESTION 2

Which three steps are needed to setup Care Requests? (Choose three).

- A. Create a new case record type for each Care Request type
- B. Install UM unmanaged package for Health Cloud. Then assign Health cloud Utilization management permission set to users along with Health cloud permission set licenses.
- C. All Care requests are pre-setup on all Health Cloud orgs by default.
- D. Choose any existing case record type for each Care Request type.
- E. Choose case Care Request record type for each Care Request configuration.

Correct Answer: ABE

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## QUESTION 3

Which data model is used to represent information via standard object and record types on standard objects to manage how care is covered?

- A. Health Insurance data model
- B. Coverage data model
- C. Payer data model
- D. Plan data model
- E. Benefit data model

Correct Answer: A

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## QUESTION 4

How can a Health Cloud administrator change the label `Patient Card` to `Member Card` to be more aligned with their specific business terminology and use case?

- A. Go to setup, navigate to Custom Labels, select the `Patient\_Card\_Header` label, click the `New Local Translation/Overrides` button, Select the language and enter the new label.
- B. Go to the Health Cloud Admin Home page, select the Patient Card Configuration tab, and click `New` to add a new configuration for `Member`.
- C. Go to Setup, navigate to the Patient Card object, and edit the Patient field name.
- D. Edit the page layout where the Patient Card is shown, click on the attributes for the Patient Card component, and edit the name to `Member`.
- E. The labels that come with the Health Cloud cannot be changed.

Correct Answer: A

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## QUESTION 5

Which two preferences must a salesforce administrator enable to begin using Intelligent Sales for Medical Devices? (Choose two)

- A. Visit Inventory Management
- B. Intelligent Sales
- C. Action Plans
- D. Lightning Flows
- E. Lightning App builder

Correct Answer: AB

Reference and details below.

## The FHIR-Aligned Clinical Data Model

Health Cloud's new clinical data model maps closely to FHIR R4 specification, but with a few minor differences.

- The new clinical data model supports most of the FHIR R4 attributes, except certain instances that aren't relevant for the typical Health Cloud user.

Enable Intelligent Sales

Before your users can use [Intelligent Sales](#), you must [enable the Intelligent Sales and Visit Inventory Management org prefs](#) in your Salesforce org.

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