

HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

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QUESTION 1

Which of the following is a valid Life Science Program Management data object ? (Choose three).

- A. Care Program Problem
- B. Care Program Team Member
- C. Care Program Provider
- D. Care Program Enrollee Product
- E. Care Program Enrollee Campaign

Correct Answer: BCD

Reference and details below.



QUESTION 2

What is the best practice when transitioning an org from Service Cloud to HC?

- A. Approach depends on how each customer uses their org. Any other options may be used.
- B. Put HC use cases in a new org, leave only Service Cloud use cases in an existing org.
- C. Migrate the entire org in place.

D. Build out HC capabilities in a new org, then migrate all users and data.

Correct Answer: A

Reference and details below.

We've boiled down the upgrade options into three simple paths to success, depending on each organization's unique situation. Many existing Sales and Service Cloud instances don't have extensive customizations or technical debt. In those cases, upgrading to Health Cloud in the current org frequently provides the fastest path with little to no disruption for existing users.

QUESTION 3

Which two health cloud specific setting must be configuration Health cloud org has lightning experience enabled person account..... (Choose two)

- A. Under Custom Metadata Types, enable the Health cloud Setting
- B. Disable "Use Individual Data Model" in custom setting
- C. Under Custom Metadata Types, Update the Health cloud `HCFeature`\...
- D. Enable "Use Person Accounts" custom setting.
- E. Under Custom Metadata Types, Create a mapping records for Person accounts.

Correct Answer: DE

QUESTION 4

Which format is acceptable for intelligent document automation upload?

- A. .PNG
- B. .CSV
- C. .DOC
- D. .MP4

Correct Answer: A

QUESTION 5

Which two preference must a salesforce administrator enable to begin using Intelligent Sales for Medical Devices?
(Choose two)

- A. Visit Inventory Management
- B. Intelligent Sales
- C. Action Plans
- D. Lightning Flows
- E. Lightning App builder

Correct Answer: AB

Reference and details below.

The FHIR-Aligned Clinical Data Model

Health Cloud's new clinical data model maps closely to FHIR R4 specification, but with a few minor differences.

- The new clinical data model supports most of the FHIR R4 attributes, except certain instances that aren't relevant for the typical Health Cloud user.

Enable Intelligent Sales

Before your users can use [Intelligent Sales](#), you must [enable the Intelligent Sales and Visit Inventory Management org prefs](#) in your Salesforce org.

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