

HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

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QUESTION 1

Which two steps can an administrator take to configure the care program enrollment flow? (choose two)

- A. Customize the out of box enrollment flow to match requirements
- B. Use the provider enrollment flow out of box.
- C. Customize the provider site flow.
- D. Identify the patient as approved candidate in the flow.
- E. Customize the care coordinator flow for patient.

Correct Answer: AD

QUESTION 2

Which entity in Health cloud is used to store the details of a vaccine being administrated?

- A. Procedure
- B. Patient Immunization
- C. Medication
- D. Encounter

Correct Answer: B

QUESTION 3

Which Data Model Leverages external objects to support the use Case?

- A. Care Observations
- B. Claims
- C. Member Plan
- D. Clinical Service Requests

Correct Answer: B

QUESTION 4

In which two ways can Life Science organizations capture consent from enrollees of Care Program? (2 Simple Application correct options) Options not visible

- A. By engaging in a web chat with an agent who presents consent forms in chat window.
- B. By sending an email that then create a case using email-to-case.
- C. By talking to an agent via phone who then enrolls the patient
- D. By submitting consent Via SMS using Einstein Chat bot.
- E. By using a Self-Service portal via a Community.

Correct Answer: CE

QUESTION 5

The Salesforce Admin for Lake Tahoe Hospital wants to implement Utilization Management. Which two of the listed steps need to be taken during the set-up process? (Choose 2)

- A. Install the Health Cloud Care Request Extensions unmanaged package.
- B. Assign the Health Cloud Permission Set License and Health Cloud Platform Permission Set License to Salesforce Classic users.
- C. Assign the Health Cloud Permission Set License and the Health Cloud Platform Permission Set License to Salesforce Lightning users.
- D. Install the Utilization Management Extensions.

Correct Answer: AC

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