

GOOGLE-WORKSPACE- ADMINISTRATOR^{Q&As}

Google Cloud Certified - Professional Google Workspace Administrator

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QUESTION 1

What steps does an administrator need to take to enforce TLS with a particular domain?

- A. Enable email safety features with the receiving domain.
- B. Set up secure transport compliance with the receiving domain.
- C. Configure an alternate secure route with the receiving domain.
- D. Set up DKIM authentication with the receiving domain.

Correct Answer: B

[https://support.google.com/a/answer/2520500?hl=en#:~:text=Add%C2%A0the%20Secure%20transport%20\(TLS\)%20compliance%C2%A0setting%C2%A0to%20always%20use%20TLS%20for%20email%20sent%20to%20and%20from%20domains%20and%20addresses%20that%20you%20specify.](https://support.google.com/a/answer/2520500?hl=en#:~:text=Add%C2%A0the%20Secure%20transport%20(TLS)%20compliance%C2%A0setting%C2%A0to%20always%20use%20TLS%20for%20email%20sent%20to%20and%20from%20domains%20and%20addresses%20that%20you%20specify.)

QUESTION 2

Your company has sales offices in Madrid, Tokyo, London, and New York. The outbound email for those offices needs to include the sales person's signature and a compliance footer. The compliance footer needs to say "Should you no longer wish to receive emails about this offer, please reply with UNSUBSCRIBE." You are responsible for making sure that users cannot remove the footer.

What should you do?

- A. Send an email to each sales person with the instructions on how to add the footer to their Signature.
- B. Ensure that each sales team is in their own OU, and configure the Append Footer with the signature and footer content translated for each locale.
- C. Ensure that each sales team is in their own OU, and configure the Append Footer with footer content.
- D. Ensure that each sales team is in their own OU, and configure the Append Footer with the footer content translated for each locale.

Correct Answer: C

Google Workspace has no way to translate for each region for the footer.
<https://support.google.com/a/answer/2364576?hl=en>

QUESTION 3

Your organization has implemented Single Sign-On (SSO) for the multiple cloud-based services it utilizes. During authentication, one service indicates that access to the SSO provider cannot be accessed due to invalid information. What should you do?

- A. Verify the NameID Element in the SAML Response matches the Assertion Consumer Service (ACS) URL.

- B. Verify the Audience Element in the SAML Response matches the Assertion Consumer Service (ACS) URL.
- C. Verify the Subject attribute in the SAML Response matches the Assertion Consumer Service (ACS) URL.
- D. Verify the Recipient attribute in the SAML Response matches the Assertion Consumer Service (ACS) URL.

Correct Answer: B

Reference: <https://auth0.com/docs/protocols/saml/saml-configuration/troubleshoot/auth0-as-sp>
<https://support.google.com/a/answer/2463723?hl=en>

QUESTION 4

Your employer, a media and entertainment company, wants to provision Google Workspace Enterprise accounts on your domain for several world-famous celebrities. Leadership is concerned with ensuring that these VIPs are afforded a high degree of privacy. Only a small group of senior employees must be able to look up contact information and initiate collaboration with the VIPs using Google Workspace services such as Docs, Chat, and Calendar.

You are responsible for configuring to meet these requirements. What should you do?

- A. In the Users list, find the VIPs and turn off the User setting "Directory Sharing."
- B. Create a Group for the VIPs and their handlers, and set the Group Access Level to Restricted.
- C. In Directory Settings, disable Contact Sharing.
- D. Create separate Custom Directories for the VIPs and regular employees.

Correct Answer: D

Explanation: <https://support.google.com/a/answer/7566446?hl=en>

QUESTION 5

After making a recent migration to Google Workspace, you updated your Google Cloud Directory Sync configuration to synchronize the global address list. Users are now seeing duplicate contacts in their global directory in Google Workspace. You need to resolve this issue.

What should you do?

- A. Train users to use Google Workspace's merge contacts feature.
- B. Enable directory contact deduplication in the Google Workspace Admin panel.
- C. Update shared contact search rules to exclude internal users.
- D. Create a new global directory, and delete the original.

Correct Answer: C

Explanation: <https://support.google.com/a/answer/3075991#duplicatecontacts> "To resolve this issue, correct your shared contact search rules to exclude users in your own domain. On the next sync, GCDS attempts to delete the redundant contacts. You might need to adjust the shared contact deletion limit for that first sync."

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