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QUESTION 1

Where do you configure the Auto Invite setting to send email invites automatically when users are added?

A. Admin > Account Settings > Organization Settings

B. Admin > Account Settings > Organization

C. Admin > Account Settings > Organization Settings > Settings

Correct Answer: A

Reference: https://help.mypurecloud.com/articles/configure-invite-links/

QUESTION 2

Which statement is true regarding chat rooms in Genesys Cloud?

A. Notifications can be turned off per room.

B. There is a maximum of 50 users to a room.

C. You must have the room_user permission to use rooms.

D. Administrators assign people to rooms.

Correct Answer: A

Reference: https://help.mypurecloud.com/articles/set-chat-preferences

QUESTION 3

When you configure to place a call outside the contact center, is it possible for you to assign a default country code?

A. Yes

B. No

Correct Answer: A

Reference: https://help.mypurecloud.com/articles/configure-country-codes/

QUESTION 4

Where can you find people in your organization and add external contacts to the organization?

A. Documents

B. Activity

C. Directory

D. Location

Correct Answer: C

QUESTION 5

What role is needed for a user who is responsible for the deployment and installation of the Genesys Cloud organization?

A. Supervisor

B. admin

C. employee

D. User

Correct Answer: A

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