

# GCP-GC-IMP<sup>Q&As</sup>

Genesys Cloud Certified Professional - Implementation

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## QUESTION 1

What type of trunk would you configure to connect to AudioCodes phones?

- A. WebRTC phone trunk
- B. Phone trunk
- C. External trunk
- D. Network interface trunk

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/configure-the-genesys-cloud-edge-standard-v3/>

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## QUESTION 2

What role is needed for a user who is responsible for the deployment and installation of the Genesys Cloud organization?

- A. Supervisor
- B. admin
- C. employee
- D. User

Correct Answer: A

## QUESTION 3

You can select multiple files to upload into a workspace in the Documents feature.

- A. True
- B. False

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/add-files-workspace/>

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## QUESTION 4

How many types of groups are there by default?

- A. 5

B. 3

C. 4

D. 2

Correct Answer: C

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## QUESTION 5

Where do you configure the Auto Invite setting to send email invites automatically when users are added?

A. Admin > Account Settings > Organization Settings

B. Admin > Account Settings > Organization

C. Admin > Account Settings > Organization Settings > Settings

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/configure-invite-links/>

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