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QUESTION 1

universal containers is evaluating a strategy for reducing the cost of service using automated scheduling.

Which toe approaches will contribute to this goal?

Choose 2 answers

A. reduced overtime per work order

B. reduced travel time per work order

C. reduced work orders per shift

D. reduced number of territories

Correct Answer: AB

QUESTION 2

universal container technicians have 12 mandatory company holidays each calendar year. Technician need view all of their absence records at once . Which two applications should a consultant recommend to meet this requirement?

Choose 2 answers

A. Salesforce browser-based applications

B. Custom mobile applications

C. Field service lightning mobile applications

D. Salesforce mobile applications

Correct Answer: AC

QUESTION 3

Universal Container\\'s Dispatchers want to visualize the planned travel route for a Technician during their shift.

Which feature should the Consultant recommend to meet the requirement?

A. Service Resource Dashboard

B. Service Appointment Reports

C. Street-level Routing

D. Aerial Routing

Correct Answer: B

QUESTION 4

Universal Containers (UC) wants to customize Service Reports provided to customers at sign-off. Which three options are available through configuration in Field Service Lightning?

A. Add additional page to End Section of report.

B. Add additional field to Address Section of report.

C. Add additional filed toGeneral Section of report.

D. Add additional image to Detail Section of report.

E. Add additional dates in Date Section of report.

Correct Answer: ACE

QUESTION 5

Which configuration canuniversal containers use to brand the field service lightning mobile app?

A. Company colours

B. Company address

C. Company style sheets

D. Company logo

Correct Answer: D

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