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QUESTION 1

What does a force-field analysis consider?

- A. Forces for and against business change.
- B. Forces in the competitive environment.
- C. The financial strength of the company.
- D. The power of external suppliers.

Correct Answer: A

QUESTION 2

Which of the following may be used as a basis for scripting acceptance tests?

- A. Stepwise refinement.
- B. Context diagrams.
- C. Mind maps,
- D. Scenario analysis.

Correct Answer: D

QUESTION 3

Which stage in the waterfall model is considered as several separate stages in the V model?

- A. Development.
- B. Analysis.
- C. Testing.
- D. Design.

Correct Answer: C

QUESTION 4

The following requirement has been identified; The system must be able to record customer payments\\'. What type of requirement is this?

- A. A functional requirement.

B. A non-functional requirement.

C. A general requirement.

D. A technical requirement.

Correct Answer: A

QUESTION 5

Which of the following investigation techniques involves following a user for one or two days in order to find out what a particular job entails?

A. Scenario analysis.

B. Protocol analysis.

C. Shadowing.

D. Activity sampling.

Correct Answer: C

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