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QUESTION 1

Which of the following diagrams helps the business analyst to document a range of issues that have been uncovered about a business situation?

A. The rich picture.

B. The \\'to be\\' process model.

C. The business activity model.

D. The use case diagram.

Correct Answer: A

QUESTION 2

One of the claimed advantages of buying a software package is that it is possible to predict future maintenance costs with some certainty. How would these costs be classified in a cost- benefit analysis?

A. As an intangible cost.

B. As a tangible benefit.

C. As a tangible cost.

D. As an intangible benefit.

Correct Answer: C

QUESTION 3

An IT department needs to upgrade its hardware to run the new version of an established operating system. The cost of this required upgrade is $2 million. As an alternative, the IT director has suggested that the company should change to a completely different operating system. Although this will cost $6 million, the change will bring many other benefits, including cheaper maintenance costs and increased security. What is the avoided cost in his proposal?

A. $2 million.

B. $4 million.

C. $6 million.

D. $8 million.

Correct Answer: A

QUESTION 4

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

A. The Owner.

B. The Customer.

C. The Weltanschauung or world-view.

D. The Actor.

Correct Answer: C

QUESTION 5

Which stage of the Requirements Engineering process is concerned with tracking requirements from inception to implementation?

A. Requirements documentation

B. Requirements management

C. Requirements validation.

D. Requirements analysis.

Correct Answer: B

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