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Salesforce Certified Experience Cloud Consultant

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#### **QUESTION 1**

universal Containers UC maintains multiple customer-facing sites, but only one profile for all customer users. Ho customer has access to more than one site.

Which two steps should the UC admin take to grant access to each customer? Choose 2 answers

- A. Select a permission set for a given site.
- B. Edit the applicable user profile.
- C. Create a permission set.
- D. Select the profile for a given site.

Correct Answer: AC

#### **QUESTION 2**

Ursa Major Solar would like to expose the custom object SolarPanels to its customer portal. This particular object contains 150 fields, and a majority of the fields are technical codes and internal information. How should the administrator limit the fields available in the customer portal?

- A. Utilize CSS overrides to hide unwanted fields.
- B. Create a page variation for the customer portal to hide unwanted fields.
- C. Use Field-Level Security to remove access to the unwanted fields.
- D. Utilize the Developer Console with coding to hide unwanted fields.

Correct Answer: C

#### **QUESTION 3**

Universal Containers has implemented Chat, but agents are complaining that they have to capture several pieces of information before being able to service the customer.

What should an administrator do to capture information upfront on the Experience site?

- A. Create a flow for customers to fill out before initiating Chat.
- B. Enable Chat for only authenticated users and pass the user\\'s information on hidden fields.
- C. Deploy a unique chat per topic.
- D. Create a pre-chat form to fill out before initiating Chat.

Correct Answer: D



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#### **QUESTION 4**

Cloud Kicks (CK) is in the process of updating and retiring multiple Experience Cloud sites on its one org.

What should CK consider before taking action as it inactivates and brings on new sites?

- A. Each org can have up to 100 Experience Cloud sites; preview sites don\\'t count toward that limit.
- B. Each org can have up to 100 Experience Cloud sites; preview sites count toward that limit but inactive sites do not.
- C. Each org can have up to 100 Experience Cloud sites; active, preview, and inactive sites all count toward that limit.
- D. Each org can have up to 100 Experience Cloud sites as long as they are active.

Correct Answer: C

#### **QUESTION 5**

What is a prerequisite for creating a user that has a Partner Community license?

- A. Select `\\'Enable as Partner\\'\\' in the Experience Workspace.
- B. Ensure that the partner user has the `\\' Enabled as partner\\'\\' permission set.
- C. The `\\'Enable as Partner\\'\\' action must be present on the Account page layout.
- D. The Enable as Partner\\"\\" action must be present on the User page layout.

Correct Answer: C

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