EX0-102 $^{Q\&As}$

Microsoft Operations Framework Foundation

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QUESTION 1

Is the Manage layer part of the MOF lifecycle approach?

A. No, only the phases are part of the lifecycle approach.

B. Yes, the Lifecycle is composed of three phases and the manage layer.

Correct Answer: B

QUESTION 2

Which of the following is a Role Cluster in the MOF Team Model?

A. The Changing Role Cluster

B. The Partner Role Cluster

C. The Risk Management Role Cluster

D. The SLA Review Role Cluster

Correct Answer: B

QUESTION 3

The Change and Configuration Management SMF has a set of processes assigned to it. Which process is the first in order?

A. Approve the change

B. Baseline the configuration

C. Classify the Change

D. Initiate the Change

Correct Answer: B

QUESTION 4

Which of the following is a correct combination of a Service Management Function (SMF) and a key element?

A. Availability Management - Modeling

B. IT Service Continuity Management - Plans for Failover and Restoration

C. Security Administration - Events

D. Workforce Management - Resource Capacity Management

Correct Answer: B

QUESTION 5

Of which Service Management Function (SMF) is deploying reliable services smoothly an objective?

A. Change Management

B. Configuration Management

C. Release Management

D. Service Monitoring and Control

Correct Answer: C

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