

EEB-101^{Q&As}

Essentials for Marketing Cloud Email Marketers

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QUESTION 1

Northern Trail Outfitters uses HTML emails that have headers and footers coded into the email. What tool can the marketer use to control default headers and footers on email sends?

- A. AMPscript Lookups
- B. Dynamic Content
- C. Sender Profile
- D. Delivery Profile

Correct Answer: D

QUESTION 2

A marketing manager is reporting on the degree of customer engagement with the company's email. Which metric can be used?

- A. Click Through Rates
- B. List Growth Rates
- C. Influenced Revenue
- D. Bounce Rate

Correct Answer: A

QUESTION 3

An email marketer has been tasked with increasing open rates on a weekly newsletter that currently uses a consistent, identifiable subject line: "NTO Weekly: Topics of Interest this week." Which two best practices should the marketer use to make the subject line more effective? Choose 2 answers

- A. Include "RE:", "FWD:", "etc." to get the reader's attention.
- B. A/B test the effectiveness of different subjects.
- C. Keep the subject text between 50 and 100 characters long.
- D. Include information relevant to the message in the subject line.

Correct Answer: BD

QUESTION 4

Where can a marketer see the performance summary of a recent email send?

- A. Summary tab
- B. Job Links tab within Tracking
- C. Overview Tab within Tracking
- D. Send Performance Tab

Correct Answer: C

QUESTION 5

To write SQL that uses both customer data and system-generated data, what would they need to include in their query?

- A. Data Filters
- B. Measures
- C. Data Views
- D. All of the above

Correct Answer: C

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