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QUESTION 1

What is a definitional rule?

- A. A representation of the operational knowledge of the organization
- B. An obligation or prohibition of conduct, action, practice, or procedure
- C. A rule that can be violated
- D. A representation of the behavior of people

Correct Answer: A

Definitional rules shape concepts, or produce knowledge or information.

They indicate something that is necessarily true (or untrue) about some concept, thereby supplementing its definition. In contrast to behavioural rules, which are about the behaviour of people, definitional rules represent

operational knowledge of the organization.

An example of a definitional rule is:

A customer must be considered a Preferred Customer if they place more than 10 orders per month.

QUESTION 2

Which core concept defines a specific way of satisfying one or more needs in a context?

- A. Value
- B. Change
- C. Solution
- D. Priority

Correct Answer: C

A solution is a specific way of satisfying a need in a context.

Reference: <https://www.iiba.org/professional-development/knowledge-centre/articles/needs-and-solutions/>

QUESTION 3

Which of the following techniques is used to elicit business analysis information by examining available materials that describe either the business environment or existing organizational assets?

- A. Process analysis
- B. Use cases and scenarios

C. Observation

D. Document analysis

Correct Answer: D

QUESTION 4

What type of knowledge equips a business analyst (BA) with understanding market forces, customer segments, services, products, and regulations?

A. Organizational

B. Industry

C. Solution

D. Methodological

Correct Answer: B

QUESTION 5

Which technique represents a small, concise statement of functionality or quality needed to deliver value to a specific stakeholder?

A. User stories

B. Lessons learned

C. Business case

D. Scope modelling

Correct Answer: A

Reference: <https://blog.fhysics.net/fibaar/ba-techniques-user-stories>

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