# CTFL\_UK<sup>Q&As</sup>

**ISTQB** Certified Tester Foundation Level

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#### **QUESTION 1**

You are about to release a test progress report to a senior manager, who is not a test specialist. Which of the following topics should NOT be included in the test progress report? 1 credit

- A. Product risks which have been mitigated and those which are outstanding.
- B. Recommendations for taking controlling actions
- C. Status compared against the started exit criteria
- D. Detailed overview of the risk-based test approach being used to ensure the exit criteria to be achieved

Correct Answer: D

#### **QUESTION 2**

Which of the following is a benefit of independent testing? 1 credit

- A. Code cannot be released into production until independent testing is complete.
- B. Testing is isolated from development.
- C. Independent testers find different defects and are unbiased.
- D. Developers do not have to take as much responsibility for quality.

Correct Answer: C

#### **QUESTION 3**

Select THREE issues from the options provided that should at least be raised. 1 credit

- A. Has there been sufficient comparison of tools?
- B. What are the problems we are trying to address?
- C. Do we have a set of tool requirements to validate the tool against?
- D. How will the implementation be organized?
- E. Which project will be selected to perform the tool pilot?
- F. Is customized training available?
- G. How will the change process be managed?

Correct Answer: ABC

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#### **QUESTION 4**

A test assessment has been carried out using the selected model as a reference framework. A number of recommendations have been identified and you are asked to prioritize them. Based on your knowledge of the project, you are expecting severe resistance to change. Which of the following would be the most important selection criterion for defining the priority of the recommendations? 2 credits

- A. Synchronized with the overall long-term organizational strategy
- B. Defined according to the maturity model used
- C. Most visible to stakeholders
- D. Low costs actions first

Correct Answer: C

#### **QUESTION 5**

The business has asked for a weekly progress report. Which of the following would be appropriate as a measure of test coverage? 2 credits

- A. Percentage of business requirements exercised
- B. Percentage of planned hours worked this week
- C. Percentage of countries that have test scenarios
- D. Percentage of test iterations completed
- Correct Answer: A Scenario 11 "Incident Management"

The following is the current incident handling process in used at the company. Step 1: Incident is documented in the incident Tile with the following information:

-Software module or area where the fault occurred

- -Who has reported the fault
- -Hardware configuration used for the test that found the fault
- The sequential incident number (1 greater than the last one recorded)

Step 2: Developer assigned to fix the fault Step 3: Developer fixes the fault Step 4: Developer signs off the incident as closed, and it is then removed from the incident file

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