

CTAL-TM_SYLL2012^{Q&As}

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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QUESTION 1

You are the Test Manager of a new project that will have three formal levels of testing: unit, integration and system testing. The testing strategy you decide to adopt is a blend of risk-based testing and reactive testing strategies. Which of the following answers describes the most consistent example of implementation of this test strategy during the execution of the system tests?

- A. Your test team executes exploratory tests following a session-based test management approach throughout the system test phase
- B. Your test team executes system tests under the guidance of a sample of users throughout the system test phase
- C. Your test team executes scripted tests designed and implemented before the execution of the system test phase, to cover the identified product risks. It also performs exploratory testing sessions throughout the system test phase
- D. Your test team autonomously performs some exploratory testing sessions and, at the very end of the system testing phase, it also executes more system tests under the guidance of a sample of users

Correct Answer: C

QUESTION 2

Which of the following information would you expect to be the most useful to perform a defect clustering analysis?

- A. The trend in the lag time from defect reporting to resolution
- B. The defect component information
- C. The lifecycle phase in which the defect has been introduced
- D. The defect removal efficiency information

Correct Answer: B

QUESTION 3

Consider a defect report and assume that a part of its lifecycle includes the following states: New: Is the initial state Working: Means that the developers are addressing the defect in order to produce a fix for the defect Clarification: Means that the developers need more information from the tester to address the defect and produce a fix for the defect and

the tester is working to provide this information to the developers Verification: Means that a fix for the defect has been produced and the tester is running the adequate tests to verify whether the fix solves the defect Closed: is the final state Which of the following answers represents an invalid sequence of states that can't lead the bug report to the "Closed" state?

- A. New, Working, Verification, Working, Clarification, Working, Verification, Closed
- B. New, Working, Clarification, Working, Verification, Closed
- C. New, Working, Verification, Working, Clarification, Working, Closed

D. New, Working, Verification, Closed

Correct Answer: C

QUESTION 4

You are the Test Manager of a project that adopts a V-model with four formal levels of testing.

unit, integration, system and acceptance testing.

On this project reviews have been conducted for each development phase prior to testing, which is to say that reviews of requirements, functional specification, high-level design, low-level design and code have been performed prior to testing.

Assume that no requirements defects have been reported after the release of the product.

Which TWO of the following metrics do you need in order to evaluate the requirements reviews in terms of phase containment effectiveness?

- A. Number of defects found during the requirements review
- B. Total number of defects attributable to requirements found during unit, integration, system and acceptance testing
- C. Total number of defects found during functional specification review, high-level design review, low-level design review, code review, unit testing, integration testing, system testing and acceptance testing
- D. Time to conduct the requirements review
- E. Total number of defects attributable to requirements, found during functional specification review, high-level design review, low-level design review, code review, unit testing, integration testing, system testing and acceptance testing

Correct Answer: AE

QUESTION 5

You are a Test Manager working for a software organization where reviews have never been applied. After a meeting with your managers examining a business case for reviews, (including their costs, benefits, and potential issues), the management finally decides to adopt formal reviews for future projects.

You have been given a budget that you have spent to provide training in the review process and to introduce the review process on a pilot project.

On that pilot project the introduction of reviews has been very positive in terms of positive involvement from all the participants. All the reviews applied to different documents have been very effective for their purposes (especially at revealing

defects).

Which of the following answers describes an important success factor for the introduction of formal reviews which is

missing in this scenario?

- A. Management support
- B. Participant support
- C. Definition and use of metrics to measure the ROI (Return On Investment)
- D. Training in the review process

Correct Answer: C

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