

CTAL-TM_SYLL2012^{Q&As}

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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QUESTION 1

You are working on a project to develop an authentication system for an e-commerce website. This system provides two features: Registration and authentication. Two different development teams develop these two features.

There is a high likelihood that the delivery of the authentication feature to the test team will be three weeks later. To complete the registration the user must provide the following registration inputs: Name, surname, birth date, fiscal code and

he/she can select a username and a password.

A registered user can be a special user or a normal user. To be identified as a special user, he/she must also provide, during the registration process, a voucher possibly received from the IT department.

Access is granted only if a user is registered and the password is correct: In all other cases access is denied. If the registered user is a special user and the password is wrong, a special warning is shown on the system console.

You are currently performing a quality risk analysis using FMEA.

Based only on the given information, which of the following is NOT a product risk that could be identified during the quality risk analysis?

- A. The late delivery of the authentication feature to the test team causes delays in the start of test execution and this could result in a shorter test period
- B. The authentication system denies access for a special user with a wrong password, but doesn't display a special warning on the system console
- C. The authentication system grants access to a normal user with a wrong password
- D. The authentication system grants access to a special user with a wrong password

Correct Answer: A

QUESTION 2

Which of the following information would you expect to be the most useful to perform a defect clustering analysis?

- A. The trend in the lag time from defect reporting to resolution
- B. The defect component information
- C. The lifecycle phase in which the defect has been introduced
- D. The defect removal efficiency information

Correct Answer: B

QUESTION 3

Which of the following statements describing the consequences of specifying test conditions at a detailed level is NOT

true?

- A. In an environment where the test basis is continuously changing, it is recommended to specify test conditions at a detailed level in order to achieve a better maintainability
- B. The specification of test conditions at a detailed level can be effective when no formal requirements or other development work products are available
- C. The specification of test conditions at a detailed level can require the implementation of an adequate level of formality across the team
- D. For system testing, the specification of test conditions at a detailed level, carried out early in the project as soon as the test basis is established, can contribute to defect prevention

Correct Answer: A

QUESTION 4

Assume you are managing the system testing execution phase of a project.

The system test execution period for that project is scheduled for eighteen weeks and the release date is scheduled at the end of system testing.

During the sixth week of system test execution, at the staff meeting, the project manager informs you that the project deadlines are changed and the release date that is only three weeks ahead. This new release will not allow the completion

of the system tests. Suppose also that you have followed a risk-driven test approach for this project.

Which of the following statements represents the worst way to lead your test team in the next three weeks?

- A. Neglect your management activities and work side-by-side with your test team executing tests
- B. Considering the executed tests, you should reduce the test coverage back on the risk analysis and adjust downward the priority of the associated risk items
- C. Convince all the people of your test team that each of them is an important and needed member, and that their contribution is fundamental to the success of the team
- D. Favor and encourage a proactive attitude where people ask for new tasks as soon as they finish their current tasks

Correct Answer: A

QUESTION 5

Consider a defect report and assume that a part of its lifecycle includes the following states: New: Is the initial state WorkinG. Means that the developers are addressing the defect in order to produce a fix for the defect Clarification: Means that the developers need more information from the tester to address the defect and produce a fix for the defect and

the tester is working to provide this information to the developers Verification: Means that a fix for the defect has been produced and the tester is running the adequate tests to verify whether the fix solves the defect CloseD. is the final state Which of the following answers represents an invalid sequence of states that can't lead the bug report to the "Closed"

state?

A. New, Working, Verification, Working, Clarification, Working, Verification, Closed

B. New, Working, Clarification, Working, Verification, Closed

C. New, Working, Verification, Working, Clarification, Working, Closed

D. New, Working, Verification, Closed

Correct Answer: C

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