

# CTAL-TM\_SYLL2012<sup>Q&As</sup>

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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**QUESTION 1**

You are estimating the effort for the integration testing activities of a new project. Consider the following factors, which can affect that estimation:

- I. Availability of re-usable test systems and documentation from previous, similar projects
- II. Unexpected timing of components arrival
- III. Stability of the integration test team (no turnover)
- IV.

Many and geographically distributed sub-teams Which of the following statements is true?

- A.
  - I. and II. can negatively affect the estimation
  - III. and IV. usually favor the accuracy of the estimation effort
- B.
  - II. and III. can negatively affect the estimation and IV. usually favor the accuracy of the estimation effort
- C.
  - II. and IV. can negatively affect the estimation and III. usually favor the accuracy of the estimation effort
- D.
  - III. and IV. can negatively affect the estimation and II. usually favor the accuracy of the estimation effort

Correct Answer: C

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**QUESTION 2**

You are the Test Manager of a new project aimed at developing a software system that must be certified at level B of the DO-178B standard. The project will follow a V-Model software development life cycle and it will have four formal levels

of testing: component, integration, system and acceptance testing.

You must produce the test plan documentation for this project by providing an adequate coordination across the four levels of testing in order to assure audit ability.

Which of the following answers would you expect to best describe how to organize the test plan?

- A. Produce a single master test plan that covers in detail all four levels, describing the particular activities for all test levels

B. Produce a master test plan that covers three levels (component, integration, system test) and a separate acceptance test plan

C. Produce a master test plan describing the relationship between the four levels, and four separate detailed level test plans, one for each level

D. Produce four separate detailed level test plans, one for each level, without a master test plan

Correct Answer: C

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### QUESTION 3

Consider a defect report and assume that a part of its lifecycle includes the following states: New: Is the initial state  
WorkinG. Means that the developers are addressing the defect in order to produce a fix for the defect  
Clarification: Means that the developers need more information from the tester to address the defect and produce a fix for the defect  
and

the tester is working to provide this information to the developers  
Verification: Means that a fix for the defect has been produced and the tester is running the adequate tests to verify whether the fix solves the defect  
CloseD. is the final state  
Which of the following answers represents an invalid sequence of states that can't lead the bug report to the "Closed" state?

A. New, Working, Verification, Working, Clarification, Working, Verification, Closed

B. New, Working, Clarification, Working, Verification, Closed

C. New, Working, Verification, Working, Clarification, Working, Closed

D. New, Working, Verification, Closed

Correct Answer: C

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### QUESTION 4

Assume you are a Test Manager involved in system testing of a CRM application for a Pay-TV company. Currently the application is able to support a proper number of users assuring the required responsiveness. Since the business is expected to grow, you have been asked to evaluate the ability of the application to grow to support more users while maintaining the same responsiveness.

Which of the following tools would you expect to be the most useful at performing this evaluation?

A. Coverage tools

B. Test management tools

C. Static analysis tools

D. Performance tools

Correct Answer: D

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## QUESTION 5

Assume you are the Test Manager for a new software release of an e-commerce application.

The server farm consists of six servers providing different capabilities. Each capability is provided through a set of web services.

The requirements specification document contains several SLAs

(Service Level Agreements) like the following:

SLA-001: 99.5 percent of all transactions shall have a response time less than five seconds under a load of up-to 5000 concurrent users

The main objective is to assure that all the SLAs specified in the requirements specification document will be met before system release. You decide to apply a risk-based testing strategy and an early risk analysis confirms that performance is

high risk. You can count on a well-written requirements specification and on a model of the system behavior under various load levels produced by the system architect.

Which of the following test activities would you expect to be the less important ones to achieve the test objectives in this scenario?

- A. Perform unit performance testing for each single web service
- B. Monitor the SLAs after the system has been released into the production environment
- C. Perform system performance testing, consisting of several performance testing sessions, to verify if all the SLAs have been met
- D. Perform static performance testing by reviewing the architectural model of the system under various load levels

Correct Answer: B

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