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QUESTION 1

Use this data to calculate the Z Score. Average of: 92, Standard Deviation: 2, Upper Spec Limit:

- A. 0.75
- B. 1.5
- C. 2.25
- D. 4.50

Correct Answer: D

QUESTION 2

Which of these are examples of business metrics or Key Performance Indicators commonly referred to as KPI's?

- A. Cycle Time
- B. Defects
- C. No. of Units Reworked
- D. Labor Hours
- E. All of these answers are correct

Correct Answer: E

QUESTION 3

One of the foundations of Lean Six Sigma is the concept that the output of a process (Y) is influenced by the process inputs (X's) and is commonly shown as which formula?

- A. $Y = Z(X^2)$
- B. $Y = f(X^3)$
- C. $Y = f(X_n)$
- D. $Y = g(X + 1.5)$

Correct Answer: C

QUESTION 4

The Lean toolbox includes all of the following items except _____.

- A. Poke-Yoke
- B. Standard Operating Procedures
- C. Kaizen
- D. 5S the work area

Correct Answer: B

QUESTION 5

A(n) _____ has occurred when two inputs have a greater impact on a change in the output than either of the inputs has by itself.

- A. Dependency
- B. Bimodal reaction
- C. Interaction
- D. Amplified effect

Correct Answer: C

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