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QUESTION 1

When making a judgment while compliance monitoring, experience plays a larger role when:

- A. The standard is objective
- B. The standard is subjective
- C. Standards should not be a factor
- D. None of the above

Correct Answer: B

QUESTION 2

If an organization was to categorize risks as critical, major, or minor what aspect of Risk Management would that be called?

- A. Risk Prioritization
- B. Risk Response Planning
- C. Risk Resolution
- D. Risk Analysis
- E. Risk Monitoring

Correct Answer: A

QUESTION 3

In a cost-of-quality analysis, the costs required to avoid errors to do the job right the first time are called:

- A. Appraisal Costs
- B. Rework Costs
- C. Prevention Costs
- D. Direct Costs

Correct Answer: C

QUESTION 4

Preventive Controls include:

- A. Standards and Training
- B. Segregation of Duties and Authorization
- C. Forms Design and Documentation
- D. Consistency of Operations
- E. All of the above

Correct Answer: E

QUESTION 5

Management expresses their commitment to quality through:

- A. Total Quality Management
- B. Cost-of-Quality
- C. Quality Policy
- D. Vision

Correct Answer: C

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