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QUESTION 1

Acceptance Testing is normally designed and performed by:

- A. The Developer
- B. The Quality Control Manager
- C. The Product Development Manager
- D. The User

Correct Answer: D

QUESTION 2

The check sheet is used to record data gathered over a period of time to determine frequency of an event.

A. True

B. False

Correct Answer: A

QUESTION 3

The Quality Manager is in the business of selling quality.

A. True

B. False

Correct Answer: A

QUESTION 4

Capability Maturity Model(s) (CMMs) are defined and managed by:

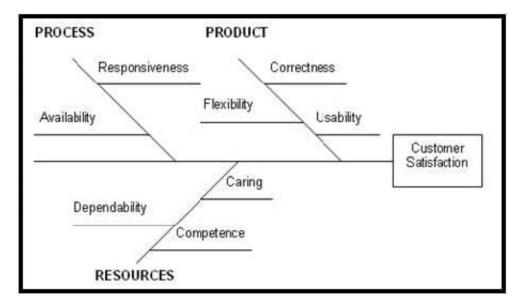
- A. Software Engineering Institute
- B. Malcolm Baldrige Organization
- C. International Standards Organization
- D. Quality Assurance Institute

Correct Answer: A

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QUESTION 5

-- Exhibit



- -- Exhibit -The diagram is an example of a(n):
- A. Process Map Diagram
- B. Affinity Diagram
- C. Force Field Diagram
- D. Flowchart
- E. Cause-and-Effect Diagram
- Correct Answer: E

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