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QUESTION 1

During a review, both the producer and product are reviewed.

- A. True
- B. False

Correct Answer: B

QUESTION 2

The requirement for a control is:

- A. Limit individual\\'s ability to perform
- B. A risk to be reduced
- C. Identify individuals violating organizational rules
- D. Hold individuals accountable for problems
- E. Assist management in accomplishing their mission

Correct Answer: B

QUESTION 3

Which of the following is an important component of a complaint resolution process?

- A. Get on your opposing party\\'s wavelength
- B. Get the facts
- C. Establish and initiate an action program
- D. Follow-up
- E. All of the above

Correct Answer: E

QUESTION 4

Prior to TQM, the distinction between "little-Q" and "big-Q" was given by:

- A. Philip Crosby
- B. Edwards Deming



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- C. Motorola
- D. Joseph Juran

Correct Answer: D

QUESTION 5

When should the Test Manager or Test Team Lead join the Software Project Team?

- A. By the beginning of the requirements phase
- B. After the requirements have been gathered
- C. When the design phase begins
- D. Before the developers start coding
- E. Before any testing starts

Correct Answer: A

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