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QUESTION 1

Which of the following has the push-pull boundary furthest upstream on the supply chain?

- A. custom product
- B. configured product
- C. private labeled product
- D. off-the-shelf product

Correct Answer: A

QUESTION 2

An operations manager wants to measure variability in the delivery time of insurance policies to clients. Which of the following quality tools most appropriately would show the level of variability?

- A. Pareto chart
- B. Histogram
- C. Scatterplot
- D. Check sheet

Correct Answer: B

QUESTION 3

Which of the following are components of a perfect order?

- I. right product
- II. right time
- III. right quantity

A.

I

B.

II

C.

I and II

D.

I and III

E.

I, II and III

Correct Answer: E

QUESTION 4

All of the following are characteristics of functional products EXCEPT:

A. relatively low contribution margins

B. stable demand

C. very few stockouts

D. end-of-season markdowns

E. little variety

Correct Answer: D

QUESTION 5

The production scheduler for a bottleneck resource should:

A. schedule additional preventive maintenance for the resource.

B. ensure a constant queue of work waiting to be processed.

C. increase production lot sizes to increase utilization of resources.

D. implement pull signals for production of the bottleneck resource.

Correct Answer: B

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