

CRT-402^{Q&As}

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QUESTION 1

What order does SF process rules?

- A. Validation rules, assignment rules, workflow rules, auto-response rules, escalation rules.
- B. Validation rules, assignment rules, auto-response rules, workflow rules, escalation rules.
- C. Escalation rules, Validation rules, assignment rules, auto-response rules, workflow rules.
- D. Auto-response rules, Validation rules, assignment rules, workflow rules, escalation rules.

Correct Answer: B

QUESTION 2

What is a true statement in regards to converting a tabular, summary, or matrix report to a joined report? (Choose 3)

- A. The rows to display filter is not supported in joined reports
- B. Report formula fields are not supported in joined reports
- C. Bucket field are not supported in joined reports
- D. Joined report blocks are formatted as matrix reports
- E. Cross filter are not supported in joined reports

Correct Answer: ACE

QUESTION 3

Universal Containers has a customer base where many customers have the same or similar company names.

Which functionality should be configured to improve an end user's search experience? (Choose two.)

- A. Update the account search layouts search filter fields.
- B. Update the account search layouts accounts tab columns displayed.
- C. Update the account search layouts search results columns displayed.
- D. Update the account search layouts list view filter settings.

Correct Answer: BC

QUESTION 4

Universal Containers stores invoices in SAP. Users want to view invoice data on the related Account records in

Salesforce. How can this be achieved? Choose 2 answers

- A. Create a custom Invoice object and connect to SAP using Data Loader.
- B. Create an external object connected to an invoice table in SAP.
- C. Use SAP data export functions to load data directly in Salesforce
- D. Connect to an OData Publisher Service for SAP databases

Correct Answer: BD

QUESTION 5

A user has requested a field that counts the number of child records associated with a custom object. These custom objects have a lookup relationship between each other.

Which feature would best accomplish this requirement?

- A. Apex Trigger
- B. Roll-Up Summary Field
- C. Lightning Process Builder
- D. Visual Flow

Correct Answer: A

Process builder can't count.

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