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QUESTION 1

Universal Containers wants to launch a Community where customers can complete a registration form to gain access to the Community. How should a Salesforce Admin add this capability to the Community? Choose one answer

A. Implement a Webtocase form to capture user details and use case details to create a Community user

B. Create a publically accessible custom page with the registration details and add a link to the Community login page

C. Use the registration form in the company website and allow users to register

D. Enable the option Allow External Users to Selfregister in the Community Management page

Correct Answer: D

QUESTION 2

Universal Containers is launching a Community to provide a selfhelp channel to their customers and partners. Customers and partners will search for articles, participate in discussions, and raise cases. Partners will be able to raise cases for their customers, but will NOT need channel sales capabilities. Which license should a Salesforce Admin use for the partner users?

A. Customer Community Plus License

B. Support Community License

C. Partner Community Plus License

D. Service Cloud License

Correct Answer: B

QUESTION 3

Regional Containers want to ensure any Community members without Community contributions are moderated by the Community Manager, how would this requirement be implemented?

A. Download the Advanced Community Moderation lightning component and configure it in the Community Builder

B. Use a Community Moderation Rule

C. Define Community Member Criteria

D. Leverage the Community Cloud Moderation API with APEX

Correct Answer: C

QUESTION 4

You have recently deployed a Partner Community leveraging the Napili Template however you are getting requests to share all cases within an Account with the CEO of each organization. You are aware of the limitations of the number of roles you can have within a Salesforce Org and want to avoid adding new community roles. What steps would you take to achieve this requirement?

A. Create a Custom Sharing Rule

B. Enable Super User Access

C. Increase the number of roles within the Community Settings

D. Create an APEX Custom Permission

E. Create a Custom Sharing Set

Correct Answer: B

QUESTION 5

Universal Containers has a community for their partners. They would like to add a new partner company and grant their users access to the Community. What is the first step the Salesforce Admin must complete to set up the partner users?

A. Create the account and enable it as a partner account

B. Allow partner users to selfregister and gain access

C. Create a partner profile for the company

D. Add partner contacts to the Community as members

Correct Answer: C

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