

CRT-211^{Q&As}

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QUESTION 1

What permission is needed for customize entitlement , customize milestone , manage milestone and manage entitlement? Choose 2

- A. Manage Entitlements
- B. Customize Application
- C. Manage Application
- D. Customize Entitlements
- E. None

Correct Answer: AB

QUESTION 2

A recruiting user needs to setup an object relationship between the position object and the job application object. He needs this setup so that a position record can be related to many job application records and job application records can be related to many Position Records. He also needs this in a setup where deleting a position record will delete all related job application records and deleting a job application record deletes all related position records. What can a system administrator do to fulfill the requirement?

- A. Create a junction object between the Job Application and Position object.
- B. Create two master-detail relationships where both can be master and both can be detail records
- C. Create a custom object looking up to a junction object
- D. Create a lookup relationship on both objects

Correct Answer: A

QUESTION 3

System admin wants to know which delegated admin is actively customizing their organization. What will he use ?

- A. Delegated Admin Logs
- B. Login History
- C. System Audit Trails
- D. Debug Log

Correct Answer: C

QUESTION 4

System admin - wants to make sure that when opportunity is close - nobody can modify it:

- A. Change owd setting read / write
- B. Validation rule with priorvalue(isclosed) = true
- C. Create workflow (isclosed) is true - if customer modifies it
- D. Give read only permission on close opportunity
- E. Select DONT CLOSE Opportunity checkbox from Opportunity Setting

Correct Answer: B

QUESTION 5

VP of Sales wants to automatically add the account name to the opportunity name once a record is saved. How can this be done?

- A. Use an Apex Trigger
- B. Enforce an opportunity naming guideline for Sales Reps
- C. Create a Workflow Rule with an immediate workflow trigger to update the opportunity name field

Correct Answer: C

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