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QUESTION 1

Stratification is the separation and classification of data into reasonably homogenous categories, within the data, that are mutually exclusive and facilitate:

- A. Data collection efforts
- B. Discovery of patterns that would not be observed if data were aggregated
- C. Skills that are based more experience than knowledge
- D. Frustrated measurement process

Correct Answer: B

QUESTION 2

Patients hospitalized for congestive heart failure should be able to walk farther, have more energy, and experience less shortness of breath following hospital treatment. Patients who undergo total knee replacements should have less knee pain when they walk; have a good range of joint motion; and be able to perform activities of daily living such as walking, doing yard work, and performing normal household chores.

This example shows that:

- A. Treatment is a very sensitive process
- B. The purpose of medical treatment and hospital procedures is to improve patients' functional status or quality of life
- C. There should be full engagement at the management and staff level
- D. Patient treatment results are regularly reviewed

Correct Answer: B

QUESTION 3

All the evaluations of quality of care can be classified in terms of one three aspects of care giving they measure.

Which of the following is/are NOT out of these measures? (Choose two.)

- A. Structure
- B. Process
- C. Output
- D. Cutbas

Correct Answer: CD

QUESTION 4

Within any unit, organization, or system, there will be barriers to spread and adoption (e.g., organizational culture, communication, leadership support).

However, failure to transfer knowledge effectively may result in: (Choose two.)

- A. Unnecessary waste
- B. Inconsistency
- C. organizational persistence
- D. Benchmarks

Correct Answer: AB

QUESTION 5

Which of the following is the relationship between clinical outcomes and patient satisfaction?

Besides measuring morbidity and mortality, this management takes into account the quality of healthcare received from the patient's perspective.

- A. Benchmarking
- B. Clinical pathways
- C. Outcome measures
- D. Outcome management

Correct Answer: A

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