

CPHQ^{Q&As}

Certified Professional in Healthcare Quality Examination

Pass NAHQ CPHQ Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.leads4pass.com/cphq.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by NAHQ
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



QUESTION 1

"A quality improvement team is interested in determining the percentage of medication orders that are delivered to nurses' stations within one hour of the order's receipt in the pharmacy. Before collecting data on this question, the team should determine whether it believes that this percentage could differ by floor, time of day, day of week, type of medication ordered, pharmacist on duty, or volume of orders received. If the team believes that one or more of these factors will influence the outcome, it should take steps to ensure that it collects the data relevant to these factors each time the pharmacy receives an order."

This example explains:

- A. How stratification could be applied to pharmacy
- B. Is there any need to sample the data
- C. Targets and goals of measurement
- D. Confidentiality issues in measurement

Correct Answer: A

QUESTION 2

Honest criticism is hard to take, particularly from a relative, a friend, an acquaintance, or a stranger. Resistance to lower-than-expected results is common and reasonable. It is not necessarily a sign of complacency or lack of commitment to high-quality, patient entered care.

Most of the resistance comes in any two forms: (Choose two.)

- A. People resistance
- B. Arguments about patients
- C. Data resistance
- D. None of these

Correct Answer: AB

QUESTION 3

For checking the outcomes our focus of attention is blood pressure of patients with diabetes. Its criteria and standard can be respectively:

- A. Criterion: Percentage of post heart attack patients prescribed beta-blockers on discharge and Standard: At least 96% of heart attack patients receive a beta-blocker prescription on discharge
- B. Criterion: Percentage of patients with diabetes whose blood pressure is at or below 130/85 and Standard: At least 50% of patients with diabetes have blood pressure at or below 130/85
- C. Criterion: Sugar level in blood on daily basis and Standard: How many times sugar level rises and how many times it

declines in a week

D. None of these

Correct Answer: B

QUESTION 4

The weight of scoring system is based on an emphasis Baldrige places on _____ and an organization's ability to demonstrate performance and improvement in the following areas:

Product and service outcomes Customer-focused outcomes Financial and market outcomes Workforce-focused outcomes Process effectiveness outcomes Leadership outcomes

A. Results

B. Output

C. System perspective

D. Values

Correct Answer: A

QUESTION 5

Payers are more likely to embrace the optimization definition of care which can put them at odds with:

A. Clinicians

B. Health administrators

C. Physicians

D. Both A and B

Correct Answer: C

[CPHQ PDF Dumps](#)

[CPHQ Study Guide](#)

[CPHQ Brindumps](#)