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QUESTION 1

Which of the following are examples of interactive communication? Each correct answer represents a complete solution. Choose all that apply.

A. Fax

B. Phone call

C. Video Conferencing

D. E-mail

Correct Answer: BC

QUESTION 2

Adam works as a Sales Engineer for Umbrella Inc. One of his customers complains that the PBX is getting reset several times in a day. Adam finds that the power LEDs of PBX are fluttering. He suspects that faulty power supply is the cause of this problem.

Which of the following troubleshooting tools should Adam use to verify these suspicions?

A. Volt meter

B. Continuity tester

C. T-BERD 4000

D. Line tester

Correct Answer: A

QUESTION 3

Which of the following common IP services allows a customer to connect to the Internet with the help of private IP addressing?

A. NDIS

B. DHCP

C. DNS

D. NAT

Correct Answer: D

QUESTION 4

Which of the following layers of the OSI model will you use as a mean for deploying prioritization on the LAN with 802.1p?

A. Session layer

B. Application layer

C. Presentation layer

D. Data link layer

Correct Answer: D

QUESTION 5

Your client wants to choose a DSL connection with the fastest download rate possible. Which DSL would you recommend?

A. SDSL

B. FDSL

C. HDSL

D. ADSL

Correct Answer: D

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