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QUESTION 1

Which element of waste best describes the cost of a resource being in the queue?

- A. Waiting
- B. Motion
- C. Inventory
- D. Correction

Correct Answer: A

QUESTION 2

The Six Sigma methodology had its origins at _____ in the late 1980's when William Smith coined the name for quality related work being done there.

- A. Motorola
- B. Allied Signal
- C. General Electric
- D. Honeywell

Correct Answer: A

QUESTION 3

Which element of waste best describes "the unnecessary movement of materials and/or goods"?

- A. Overprocessing
- B. Motion
- C. Conveyance
- D. Correction

Correct Answer: C

QUESTION 4

Hypothesis Testing can save time and help avoid high costs of experimental efforts by using existing data.

- A. True

B. False

Correct Answer: A

QUESTION 5

Customers make a purchase decision based on a number of factors. In Lean Six Sigma we refer to these decision points as CTQ's which stands for _____.

- A. Cost of the quantity
- B. Conscious thought qualities
- C. Conspicuous time quandaries
- D. Critical-to-quality

Correct Answer: D

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