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QUESTION 1

What list can include manual creation, remediation options, and reclamation rules?

A. Software Models Results

B. Blacklisted Installations

C. Removal Candidates

D. Software Usage

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html

QUESTION 2

When specified during an entitlement import, which of the following is matched to data in the Content Service Library and used to create a software model automatically?

A. Purchage Order (PO)

B. Software Model

C. Publisher Part Number (PPN)

D. Asset Tag

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/quebec-it-asset-management/page/product/software-asset-management2/concept/software-models-and-entitlements.html

QUESTION 3

A(n) _____ is required for a user or device to consume software rights.

A. License

B. Allocation

C. Entitlement

D. Workflow

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/track-software-rights.html

QUESTION 4

Once you are ready to retire software in ServiceNow, what is the critical first step in the retirement process?

A. Manually set Allocations available on the entitlement to Zero (0)

B. Expire identified active software entitlements

C. Run the Software Model Lifecycle Report

D. Revoke all current allocations

E. Recover the identified software entitlements

Correct Answer: D

QUESTION 5

Which of the following are required to import usage data using the System Center Configuration Manager (SCCM) data? (Choose three.)

A. Reclamation Candidate

B. Software Product

C. SCCM Application

D. Software Models

E. Product Process

F. Reclamation Rule

Correct Answer: CDE

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