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QUESTION 1

When are discovery models created?

- A. They are manually created
- B. They are automatically created during discovery
- C. When SAM Plugin is enabled
- D. They are automatically created during reconciliation
- E. They are automatically created during normalization.

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/asset-management/concept/c_UsingSoftwareDiscoveryModels.html

QUESTION 2

As part of the software normalization process, software discovery models are normalized via which mechanisms? (Choose two.)

- A. Fix script
- B. Scheduled job
- C. Business rule
- D. Integration
- E. Workflow

Correct Answer: BD

QUESTION 3

During contract negotiations, what report could you run to gain visibility to products nearing end-of support?

- A. Software Contract Lifecycle Report
- B. Software Model Lifecycle Report
- C. Software Licenses Report
- D. Software Support Report

Correct Answer: B

QUESTION 4

By default, which user role must verify the successful activation of plugins by ServiceNow support?

- A. sam_user
- B. asset_admin
- C. sam_admin
- D. sys_admin

Correct Answer: D

QUESTION 5

When receiving an order, which data point is mandatory?

- A. Assigned To
- B. Cost
- C. Asset Tag
- D. Serial Number

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/procurement/task/t_ReceiveAnAsset.html

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