

CIS-RCI^{Q&As}

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QUESTION 1

Which of the following extends from items?

- A. Citation
- B. Controls
- C. Issue
- D. Policy

Correct Answer: D

QUESTION 2

Which filter navigation syntax displays the table in list view within a separate browser tab?

- A. Tablename_LIST
- B. Tablename.list
- C. Tablename.LIST
- D. Tablename.List

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigationand-ui/task/t_NavigateDirectlyToATable.html

QUESTION 3

What type of customers may you encounter? (Choose three.)

- A. Organization recently acquired and had some bad audit findings (using ServiceNow GRC to help restart their process)
- B. Organization with little to nothing in place already (implementing one or more core ServiceNow GRC applications)
- C. Organization undergoing a full GRC transformation (implementing all three core ServiceNow GRC applications at once or in a phased approach)
- D. Organization implementing ServiceNow GRC to help ease their Customer Service organization (using other tools to manage other processes)
- E. Organization implementing ServiceNow GRC to help ease their Help Desk organization (using other tools to manage other processes)

Correct Answer: ABD

QUESTION 4

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Correct Answer: ACDE

Reference: <https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/datasheet/ds-servicenow-store.pdf>

QUESTION 5

What happens when you assign an Entity Type to a Risk Statement?

- A. An assessment will be automatically generated to test each Entity listed in the Entity Type
- B. A risk assessment is created automatically for every Entity listed in the Entity Type
- C. A risk is automatically generated for every Entity listed in the Entity Type
- D. The Entity is now going to present a risk score and controls are going to be tied to it

Correct Answer: C

Reference: https://community.servicenow.com/community?id=community_

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