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QUESTION 1

What GRC module would you access in order to update Entity Types?

- A. Risk > Entities
- B. Scoping > Profiles
- C. Scoping > Entity Types
- D. CMDB

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcommon/concept/c_Scoping.html

QUESTION 2

Which of the following are scoped applications related to the Risk and Compliance applications? (Choose four.)

- A. GRC: GRC Profiles
- B. GRC: Attestation Design
- C. GRC: UCF Compliance
- D. GRC: Policy and Compliance
- E. GRC: Performance Analytics
- F. GRC: Risk Management

Correct Answer: BDEF

Reference:

https://community.servicenow.com/community?id=community_blogandsys_id=7d07e198db4b0cdc5ed4a851ca961994

QUESTION 3

Jim is an Audit Manager. In addition to Audit Manager, which roles should be assigned to ensure he can manage the audit process as well as other GRC functions related to audit? (Choose two.)

- A. sn_grc.manager
- B. sn_audit.user
- C. sn_grc.user
- D. sn_grc.reader

E. sn_grc.developer

Correct Answer: AB

QUESTION 4

What type of customers may you encounter? (Choose three.)

- A. Organization recently acquired and had some bad audit findings (using ServiceNow GRC to help restart their process)
- B. Organization with little to nothing in place already (implementing one or more core ServiceNow GRC applications)
- C. Organization undergoing a full GRC transformation (implementing all three core ServiceNow GRC applications at once or in a phased approach)
- D. Organization implementing ServiceNow GRC to help ease their Customer Service organization (using other tools to manage other processes)
- E. Organization implementing ServiceNow GRC to help ease their Help Desk organization (using other tools to manage other processes)

Correct Answer: ABD

QUESTION 5

Possible regulations when Entity scoping for Healthcare: (Choose two.)

- A. HITRUST
- B. FISMA
- C. HIPAA
- D. HETRUST

Correct Answer: AC

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